

Voluntary Event Reporting Analytics Advances Digital Health and Improves Safety



السعودي الألماني الصحية
Saudi German Health
نرعاكم كأهالينا Caring like family



30% decrease in the time required to manage and respond to patient safety incidents.



40% increase in the number of staff reporting potential patient safety incidents—advancing a culture of safety.



Improved strategic decision-making. Executive leaders now have the critical information required to prioritize improvement opportunities.

PRODUCTS

- Health Catalyst® data platform
- Patient Safety Monitor™ Application

THE CHALLENGE

Saudi German Health actively engages its teams in identifying and reporting potential safety hazards, but manual reporting systems made it difficult to follow up on incidents. Missing information and feedback loops limited learning and the identification of improvement opportunities.

THE PROJECT

Saudi German Health wanted to improve its voluntary event reporting efficiency and effectiveness and advance digital health. The organization implemented the Health Catalyst® data platform and Patient Safety Monitor™ Application. Saudi German Health implemented the voluntary event reporting application, increasing its ability to enhance safety and leveraging reliable data and analytics for better outcomes. Users can electronically submit incident reports anonymously or by username, with only a few clicks. Report viewers use the voluntary event reporting application to view and document event-related details while following up with reporters through a built-in feedback loop.

THE RESULT

Using the Patient Safety Monitor Application, Saudi German Health has streamlined incident reporting and review, building a more accurate, comprehensive, and insightful account of potentially unsafe conditions and adverse events occurring in the organization, advancing digital health and patient safety.



The Health Catalyst Voluntary Event Reporting Module enables us to scale technology across all our branches and continually supports our strategic decision-making to improve patient safety. We're able to improve reporting effectiveness, eliminate gaps in processes, and gain insight into the information required for improvement.

Mustafa Ghalwash, Group Quality Director, Saudi German Health