Operations & Performance Management
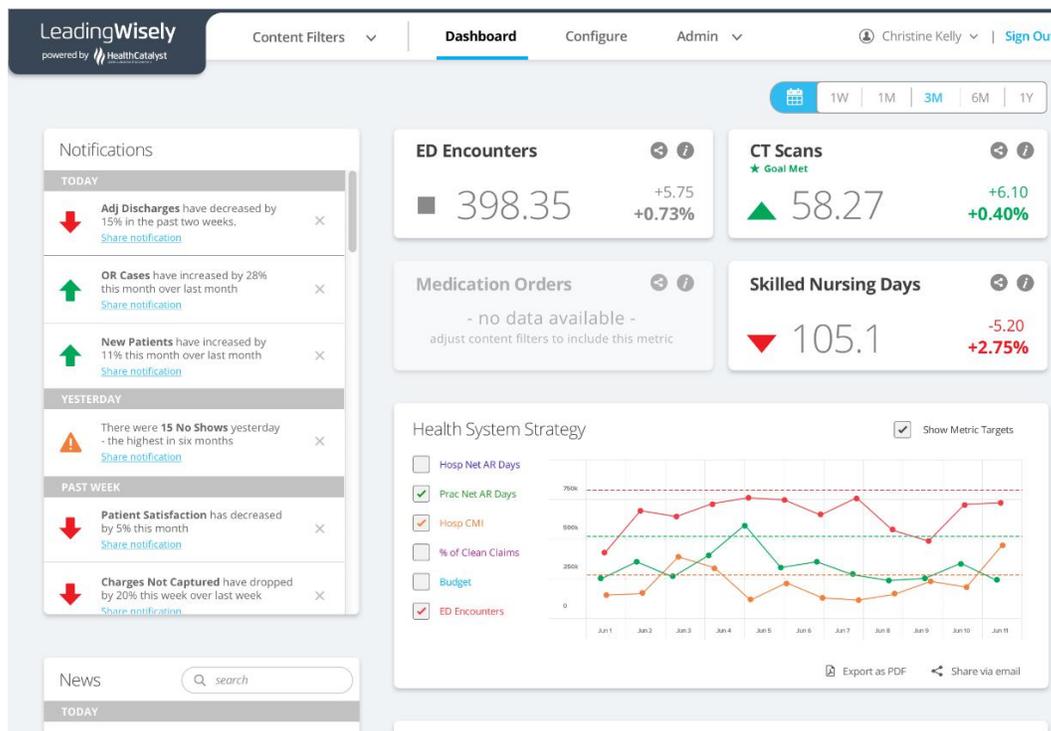
HealthCatalyst®
ignite outcomes improvement™

Leading Wisely™

A new generation executive decision support system with personalized watch-lists, configurable graphics, customizable alerts, notifications and news feed.

Type:	Application	Status:	In-Development	Revised:	2017-March-15

Communicate and facilitate engagement throughout your organization by transforming data, targets and goals into meaningful and actionable information. Leading Wisely™ is the configurable framework to monitor your choice of measures and customize alerts to yourself and/or others when data changes.

Data Sources

EMR, Excel, Claims, HR, Ambulatory, Finance, ODS

Features

- Visibility across all of your key measures and goals to strategize, balance, and optimize your performance

Leading Wisely™

- Provides a single source of cross-organizational truth via the Health Catalyst data warehouse
- Gives real-time ability to slice-and-dice different vertical or horizontal views with additional drill-down capabilities.

Benefits / Improvements

- Increase your organization's visibility into core measures and goals.
- Strategize and monitor your organization with balanced measures.
- Prioritize focus with proactive notifications and alerts.
- Facilitate communication and social interaction around one version of the truth.
- Manage, track and engage workgroups with informed and actionable data.

Metrics and Measures

- Choose from standard industry measures or use your own key leadership measures where the data is available.
- Use system targets, national averages, benchmarks or set your own.

Background

Multiple data contact points in the form of reports, dashboards, or other visualizations are common; each may be reviewed regularly, require information from multiple domains in multiple formats, and often requires logging in to multiple systems. Attempts at comprehensive assimilation and alignment occurs using various creative techniques, but often misses the mark.

Monitoring measures from various systems leads to lack of consistency in date range, cohort selection and even how the measures are calculated. The level of integration and consistency in measures across business units provided in this tool is unprecedented.

Problem Summary

Healthcare organizations are encountering information overload. Many experience 'report fatigue' spending a significant amount of time collecting and interpreting data—hidden within a variety of reports and competing formats—to find what is meaningful to them. Expensive IT projects usually center around an EMR, but those tools have not provided leadership with the tools needed to closely manage and communicate the outcomes of improvement projects.

Leading Wisely™

Users

This application is intended for C-Suite executives and leadership, but useful for leaders throughout the organization.

Use Cases

- Create one version of the truth.

- Executive leadership wants to monitor a particular measure, configure an alert if the measure trends outside a set of parameters, and have the alert sent via email to a list of responsible colleagues.

- An executive or leader wants to be sent a text message when the hospital is within 10% of capacity.

- Configuring alerts on measures provides freedom from reports until a notification that something has changed is triggered.

Success Measures

Opportunity Identification:

- Reduce the number of reports leaders must request, monitor and interpret into a single source of truth.

- Create the ability to configure customizable push notifications when data changes.

Process Improvements:

- Empower leaders and teams by configuring timely notifications regarding actionable data.

- Increase the transparency in measures, system targets and goals.

Outcomes Improvement:

- Increase the ability to align projects across the organization by tracking measures and targets.

- Increase daily monitoring of measures using alerts; configure alerts to communicate to the right people about the right measure at the right time.

- Example: One client saved $1M by monitoring its progress toward a goal daily, with financial incentives tied to improvement.